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Response to Final Office Action	your reference number: 09/276,207
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Please find attached the following item:	•
1) Response to the Final Office Ac	tion mailed September 23, 2004 (10 pages).

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: William C. Bullard

Examiner: Karmis, Stefanos

Serial No. 09/276,207

Art Unit: 3624

Filed: 03/25/1999

For: CAPTURING QUALITY OF SERVICE

Mail Stop AF Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Sir:

#### RESPONSE TO THE FINAL OFFICE ACTION MAILED SEPTEMBER 23, 2004

In response to the Final Office Action mailed September 23, 2004, Applicant offers the following amendments and remarks. If any fees are required in association with this response, the Director is hereby authorized to charge them to Deposit Account 50-1732, and consider this a petition therefor.

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